

# Privacy policy of “Digitalni Kiosk” mobile application

## I. Introductory provisions

The Privacy Policy of “Digitalni Kiosk” mobile application (hereinafter referred to as Privacy Policy) is an integral part of the "Digital Kiosk" Mobile Application General Terms and Conditions (hereinafter referred to as Terms of Use), launched by the company Business Integration and Business Intelligence d.o.o. (hereinafter referred to as 2BI d.o.o, Provider) and publicly available at [www.2bi.me](http://www.2bi.me) and within the application.

The privacy of “Digitalni Kiosk” mobile application users is particularly important for 2BI d.o.o. 2BI d.o.o is committed to observing your privacy, the confidentiality of Your personal data (information).

By using or accessing “Digitalni Kiosk” mobile application, You will be considered to have agreed to the provisions of the Privacy Policy, as well as to the Terms of Use. Also you accept and agree with free will that we may collect and use Your personal information in accordance with the Privacy Policy and Terms of Use, and in accordance with its changes from time to time.

If you disagree with any of the terms set forth in the Privacy Policy’ or in the Terms of Use, we recommend you to avoid using the “Digitalni Kiosk” mobile application.

This Privacy Policy provides detailed explanations on how to collect and use Your personal data. Data are collected, processed and used in accordance with the legal regulations on personal data protection of the State of Montenegro, and 2BI d.o.o. undertakes all necessary measures to ensure full compliance with these legal regulations.

You are kindly advised to read the entire wording of the Privacy Policy to learn more about the protection of Your personal data and the activities pursued by 2BI d.o.o in that regard.

## II. Collection, processing, storing and distribution of data

Provider collects Your personal data for the purpose of determining Your needs regarding the “Digitalni Kiosk” mobile application in order to provide you with more effective and sophisticated services, a safe, uninterrupted and efficient use of “Digitalni Kiosk” mobile application, for the purpose of:

- keeping internal records on the use of “Digitalni Kiosk” mobile application and users of “Digitalni Kiosk” mobile application to serve the needs of customer support;
- improving the offerings and services provided through “Digitalni Kiosk” mobile application;
- notifications about the information that Provider thinks You might find useful while using “Digitalni Kiosk” mobile application (a promotional offer, a new application version, a new service within “Digitalni Kiosk” mobile application...);

- occasional customer satisfaction surveys regarding the “Digitalni Kiosk” mobile application. Taking part in a customer satisfaction survey is on a voluntary basis.
- for all the benefits that may result from the use of the application;
- in order to provide personalized experience in using “Digitalni Kiosk” mobile application;
- creating your account (profile) within “Digitalni Kiosk” mobile application;
- timely and complete submission of updated versions of “Digitalni Kiosk” mobile application that processes the information related to the smartphone on which You use the application (smartphone model, operating system and version of the operating system, unique device identifier or login data (IP address, MAC address,...));
- enhancing the service quality and removing possible operating malfunctions: error-reporting, disruptions or malfunctions in services within “Digitalni Kiosk” mobile application. These reports generally do not contain personal information, they rather deal with the information about the smartphone model on which You use “Digitalni Kiosk” mobile application, i.e. the current operating system version.
- and other similar reasons...

The Provider will store your data safely and with full care shall take all necessary measures to protect Your data from loss, misuse or alteration. Provider has implemented appropriate safety measures designed to protect Your personal information in accordance with industry standards

“Digitalni Kiosk” application protects Your personal data from unauthorized access or disclosure. Data are stored in a controlled and secure environment. The Provider collects data in order to facilitate the use of the “Digitalni Kiosk” mobile application, as well as to prevent abuse/misuse and illegal activities within the same.

### III. Delivering information to third parties

The Provider does not sell or rent Your personal information You have provided within “Digitalni Kiosk” to third parties, except as described in this Privacy Policy.

### IV. Service Providers - Partners

Provider reserves the right to employ other companies, i.e. third parties and individuals (hereinafter referred to as Partners) to provide and facilitate services and can share data for specific purposes, such as: support, providing customer support, analysis/ investigation in case of possible misuse and/or misuse of payment transaction (dispute) and/or complaint, delivery organization, marketing, development or similar needs. These Partners have limited access to information only for the performance of these tasks on behalf of 2BI d.o.o and are obligated, according to the 2BI d.o.o, not to disclose or use this data for other purposes and keep confidentiality. These Partners will apply appropriate technical and organizational measures in such a way that processing will meet the requirements of this Privacy Policy and ensure the protection of data bearer rights.

### V. Personal data observing

The Provider recognizes and respects the importance of responsible use of data collected through the “Digitalni Kiosk” application. The Provider shall respect Your rights related to the access, correction and removal of Your personal data. The Provider may communicate certain information with You related to products, services and special offers, unless You have decided not to receive such information or they are prohibited by law. In certain cases, the information can be communicated with You, if necessary, in order to smoothly continue using the “Digitalni Kiosk” application. In cases where this is required by law, the Provider will hand over Your personal data to the authorities.

#### **VI. Consent to the collection, processing and use of data**

By providing personal data when You create or update Your account (profile), You agree with free will and voluntarily accept that Your personal data will be collected, processed and used by the Provider in the manner described in this Privacy Policy and Terms of use.

By using the “Digitalni Kiosk” application, You expressly acknowledge and willingly agree to the collection, processing and use of data by Provider, as set forth in this Privacy Policy and Terms of use.

If You have installed “Digitalni Kiosk” mobile application and You use it, but You do not approve of the reasons for processing Your information, You are entitled to revoke the consent for the collecting, processing and use of Your personal data at any time in accordance with this Privacy Policy and Terms of use. Revocation could be done by written notice to email [kiosk@2BI.me](mailto:kiosk@2BI.me) and by uninstalling it from Your smartphone in the same manner in which any other application is removed from mobile devices, in keeping with the rules of use for Android or iOS operating system.; Consent withdrawal will not affect the legality of processing Your data based on consent before it is withdrawn.

You have all legal rights in case You believe that there has been an unauthorized processing of data (right to notice, access to information, etc.).

#### **VII. Amendments to the Privacy Policy**

We reserve the right to change this Privacy Policy, from time to time. If we make significant changes to the way we treat Your personal data, or the Privacy Policy itself, the changes is going to be incorporated within this document and you are always aware of the information/data Provider collects, how it uses them and under which circumstances it reveals them.

Provider will provide notice to users (You) through the [www.2BI.me](http://www.2BI.me) or within “Digitalni Kiosk” mobile application or by other means, such as an email so You can review the changes before You continue using our services.

You are kindly invited to check at [www.2bi.me](http://www.2bi.me) whether the respective version of the Privacy Policy has been updated, and to get acquainted with the latest updates. Amendments to the Privacy Policy shall enter into force as of the date of their announcement at [www.2bi.me](http://www.2bi.me).

Review the changes carefully. If You agree with the changes, simply continue to use our services.

The Provider will be happy to take into account your comments and suggestions regarding this Privacy Policy, as well as other remarks. You can contact us by e-mail: [kiosk@2bi.me](mailto:kiosk@2bi.me).

If You have any objection to any change in the Privacy policy and You no longer wish to use “Digitalni Kiosk” mobile application, You can delete your account.

Should you proceed with using “Digitalni Kiosk” mobile application after the entry into force of the latest version of the Privacy Policy document, you will be considered to have agreed thereto.

## **VIII. Final provisions**

This Privacy Policy is published within the application and on [www.2bi.me](http://www.2bi.me) and shall enter into force at the moment it is published on [www.2bi.me](http://www.2bi.me) and within the application.

## **IX. Other**

“Digitalni Kiosk” mobile application is a dynamic, innovative environment, which means that Provider always strive to improve the services that offers. The Provider often introduces new functionalities, some of which may lead to the collection of new information. In addition, new partnerships can lead to new functionalities, and perhaps Provider will potentially collect new types of information. If Provider starts collecting an essentially new type of personal information and materially change the way the data is managed, Provider will change this Privacy Policy and notify You in accordance with the Article Amendments to the Privacy Policy.

